

# Alice Springs 60 Minute Balloon Flight Tour

• 4 hours (approx.) •

## • KEY FACTS •



Outback Ballooning Alice Springs departs daily at approx 5:45am, closed on Christmas Day 25 December, Boxing Day 26 December and New Year's Day 01 January.

60min Balloon Flight Tour includes

1. Transfer from/to selected Alice Springs hotels
  2. 60min balloon flight (60min airborne. Please allow up to 4hours for the whole tour.)
  3. Civil Aviation Safety Authority Insurance \$30 per person
  4. Light refreshments
  5. A commemorative flight certificate
- Tour with complimentary hotel pick-up must be pre-booked.
  - Lead traveller's mobile number and email address, along with each traveller's body weight, are mandatory information required for each booking.
  - Online check-in required 24hr prior to travel. Lead traveller needs to receive information and instructions on the mobile number and email address registered.



1. Food & beverages not listed as Inclusions
2. Souvenirs
3. Travel Insurance

## Depature point

- Departs daily at approximately 05:45am.

Departure time is reference only and subject to availability. Precise departure time will be advised in your booking confirmation email.

Tour does not run on Christmas Day (25 December), Boxing Day (26 December), New Year's Day (01 January)

- Departure Point: Alice Springs

Complementary transfers from/to selected hotels. Pick up time will be advised in your booking confirmation email.

- Duration: please allow up to 4 hours.

## How to get there

Complimentary transfer from/to selected hotels included. Please indicate the name of your hotel at the point of booking - the most convenient pick-up location and time will be advised in your booking confirmation.

## Reconfirmation requirements

To reconfirm and check in for the tour, travellers are required to call 1800 809 790 or 08 8952 8723 the day prior to travel during business hours. Please quote your confirmation number and reconfirm the travel date, number of travellers, pick up location and time. If need be, please adjust your travel plan according to the details given by Outback Ballooning Alice Springs at the time of reconfirming.

## Check-in requirements

Please ensure to arrive 10 minutes prior to the pick-up time at your booked pick up location. There might be 5-10 minutes delay depends on the traffic on the day. If you think the pick is late or you are not being picked up, please call 08 8952 8723 and quote your confirmation number to double check. Regrettably, failure to arrive before pick up time will most likely be classified as no-show and result in forfeiting the booking and it cannot be refunded or transferred.

## What to bring/wear

- Appropriate clothing for all weather conditions, eg. jacket for cooler months.
- Enclosed flat heel shoes are essential

## Other info

- Outdoor clothing (preferably not white), long pants, hat, sunscreen lotion, and sunglasses
- Water bottle
- Umbrella / raincoat if rains
- Insect repellent
- Camera
- Money / credit card for optional purchases

• Child age is 6-16 years and must be accompanied by an adult. 3-5 years are not recommended but considered on an individual basis.

• Loose items such as dangling jewellery and scarves are not permitted once passengers reach the launch site and dis-embark from the bus.

### General health

- Physical fitness is not a requirement to enjoy a ballooning adventure, but passengers must be able to climb up and into the basket (approx. 1.2 metres in height) unaided using the basket foot holes and stand for the duration of the flight. Assisting the crew to pack up is entirely voluntary and does require some lifting.
- Civil Aviation Safety Authority (CASA) rules and regulations and the Service Provider's policy prevent us from flying women who are over 12 weeks pregnant. Pregnancy must be advised in advance.
- Illness and/or recent operations that may affect the person or other persons on the tour must be notified to the Service Provider in advance. Medication should be brought on the tour.
- Persons with medical conditions participating in the balloon flight and pack up activities do so at their own risk.
- Any form of disablement must be discussed with the Service Provider prior to making a booking. Each person is considered on an individual basis.
- The flight and carriage of any passenger will take place at the pilot's discretion. Passengers must comply with instructions from the pilot and ground crew in accordance with Civil Aviation Rules & Regulations.

### Weather Conditions

- Safety is the primary concern and if the tours are prevented from flying due to unsuitable weather conditions passengers may either rebook to another day or receive a full refund. The pilot's decision with regard to safe flying conditions is final.
- Where possible the balloon flight should always be booked for the first available day in the area to allow for rebooking in case of bad weather.

### Flight times and Duration

Flight duration times are approximate only and may vary for safety, weather or suitable landing site reasons. We aim to be in the air at first light but we do not guarantee passengers will be in the air at sunrise.

- 30 Minute Flight - Passengers will enjoy approximately 30 minutes of ballooning, which could be the first flight or the second flight of the morning. Actual flight time may be more or less than 30 minutes and there will be no refund if the flight is less than 30 minutes.

## • OVERVIEW •

### Alice Springs 60 Minute Balloon Flight Tour

Experience the breathtaking feeling of floating silently above the Outback as the sun slowly rises over the desert on this awe-inspiring ballooning adventure.



## Alice Springs 60 Minute Balloon Flight Tour

Journey to the launch site in the cool pre dawn darkness and begin the ascent just as the morning light begins to illuminate the rugged MacDonnell Ranges. Float gently across the vast expanse of the Central Australian outback - keeping an eye out for native wildlife including the iconic red kangaroo and gain an appreciation of the remoteness of the area as the balloon glides across the landscape.

After landing, you may become involved in assisting the crew as they pack the nylon balloon back in to its bag or may prefer to take photographs, the choice is yours.

At the ballooning landing site, there is time to enjoy the desert tranquillity as light refreshments accompanied by sparkling wine and tropical fruit juice are served. There is an opportunity to purchase ballooning souvenirs (at own expenses) and a commemorative flight certificate is given to all participants.

Flight distance will typically be between 10 and 20 kilometres. The balloon flight takes place approximately 15 kilometres to the south of Alice Springs adjacent to the MacDonnell Ranges and over the historic Owen Springs Cattle Station.

Return transfers from all accommodation in Alice Springs is included with every flight. Pick up time is approximately 1 hour before first light - time will be given when booking and exact time will be confirmed when you re-confirm the day prior to flight booked. Transfers (at the end of tour) to the airport or other tours are available on request.

*Children 3-5 years are not recommended but considered on an individual basis.*

*Depending on many operational factors, which vary each day, passengers may be on the ground or in the balloon when the sun is actually coming over the horizon or rising, either way you will still see an amazing dawn.*

### • POLICY •

#### Cancellation Policy

- If you cancel at least 7 day(s) in advance of the scheduled departure, there is no cancellation fee.
- If you cancel between 0 and 6 day(s) in advance of the scheduled departure, there is a 100 percent cancellation fee.
- If no show, no refund.



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